

Product End of Life Form

Product:	UMS3 - Hardware and Software
Description:	<p>The UMS3 hardware is EOL due to components on the system being obsolete, so the system has been redesigned resulting in UMS4 hardware.</p> <p>UMS3 is built on LabVIEW 2017, which is not officially supported on Windows 11. With our transition to Windows 11, this limits our ability to maintain or support the software reliably.</p>
Last Order Date:	We have not been able to supply new UMS3 since 31/12/2023, we have been offering customers UMS4.
Support until date:	We will support the hardware until 31/12/2026, and the software until 31/12/2028. Software will be technical support only, we will not be able to bug fix after 31/12/2026.
Recycling/disposition guidelines:	The hardware should be disposed of in line with local regulations, or returned to Precision Acoustics for disposal.
Alternative product:	<p>For hardware, the upgrade path is to purchase a UMS4 as needed.</p> <p>For software, there will be an upgrade path to UMS4 software, available from June 2026. If this is required sooner, contact us with the features you use to check if those features are already available.</p>